

Script-based Scheduling

Benefits

• You decide how to fill slots

You know how you want to fill the slots and now have software to help you do it

• Easier for users

Users do not have to remember the current protocol and any last-minute changes made

• Ideal for an external call center

If you utilize an external call center for offhours or overflow, a custom external script can be used to ensure they are scheduling optimally

• Evolves with your needs

Your business needs change over time and your scheduling script will adapt

Features

• Custom script setup A custom script is developed for your

specific business needs

• Invisible protocol enforcement The script implements your protocol and

you no longer need to rely on users remembering how to do so

• Errors caught immediately No longer can users skip over required fields and enter invalid values

• Training costs reduced

Since the script leads the user, new users are instantly productive



Time	Doctor	Confirmed?	Scanned	Name	Phone	Туре	Insurance
8:00a	Able	\checkmark		McFadden, Lorie	888-555-9563	Glasses	Green
8:15a	Baker	\checkmark		Lodge, Elisabeth	888-555-6132	Contacts	Blue
8:30a	Able	\checkmark		Hebana, Jessie	888-555-8894	Glasses	Green
8:45a	Able	\checkmark		Tester, Tessa	888-555-1853	Glasses	Green
9:00a	Able	\checkmark		Neymann, John	888-555-9412	Glasses	Blue
9:20a	Baker	\checkmark		Hickey, Bryan	888-555-8132	Glasses	Green
9:35a	Able	\checkmark		Calton, Bob	888-555-9413	Glasses	Blue
9:45a	Able	\checkmark		Kurander, Viji	888-555-5941	Contacts	Green
10:00a	Able	\checkmark		Banks, Lester	888-555-8945	Glasses	Green
10:15a	Baker	\checkmark		Westfield, Tamara	888-555-1521	Glassess	Red-Authorize
10:40a	Able	\checkmark		Nortland, Gregory	888-555-1234	Contacts	Blue
10:45a	Able	\checkmark		Johnson, Rich	888-555-8941	Glasses	Green
11:00a	Able	\checkmark		Kaminsky, Daniel	888-555-8941	Glasses	Blue
11:05a	Baker	\checkmark		Red, Lorianne	888-555-9854	Glasses	Red-Authorize
11:30a	Able	\checkmark		Grey, Dee	888-555-6123	Glassess	Green
11:45a	Able	 Image: A set of the set of the		Parter, Peter	888-555-8131	Contacts	Green

Requirements

• Opti-Schedule

